



Chandra Asri
Sentral Solusi

Company Profile

Your Growth Partner

➤ Get to Know Us

PT Chandra Asri Sentral Solusi (CASS) is a subsidiary of PT Chandra Asri Pacific Tbk (Chandra Asri Group) established to deliver Shared Service Center (SSC) solutions that support the Group's growing business operation.

Our commitment is to empower Chandra Asri Group's transformation and long-term growth by becoming a trusted strategic partner in business support and service delivery.

CASS plays a vital role in enhancing **efficiency, standardizing process** and **driving operational excellence** across the Group's subsidiaries—including entities based in Singapore.

Vision

To be the trusted shared service partner that powers Chandra Asri Group's growth and performance.

Mission

Delivering efficiency, productivity, and people-centric services that empower organizations to focus on their core business and accelerate growth.

➤ Key Milestone

2023

PT Chandra Asri Pacific Tbk (Chandra Asri Group) expanded and diversified its business portfolio, establishing itself as one of Southeast Asia's leading energy, chemical, and infrastructure solutions companies.



2024

PT Chandra Asri Sentral Solusi (CASS) was established—formerly known as PT Chandra Asri Konsultasi (CAK)—and began its first operations as the Shared Service Center (SSC) for Aster Chemicals and Energy Pte. Ltd.



2025 – Onwards

CASS continued its expansion by managing administrative operations for Chandra Asri Group's assets in Singapore, while preparing to broaden its service portfolio and support more entities across the Group.



» Our Strategic Pillars

Built on three strategic pillars, CASS strengthens Chandra Asri Group through transformation, expansion, and operational excellence.



TRANSFORM

Positioning the supporting function as a core capability that safeguards and drives business continuity.



EXPAND

Supporting sustainable growth across Chandra Asri Group's business portfolio.



DRIVE

Delivering operational efficiency and cost optimization across the Group.

➤ What We Aim to Achieve

Driving Efficiency, Delivering Value

Ensuring that agility powers our role as a strategic partner to enhance accuracy, speed, and cost-effectiveness across the Group. Streamlining back-office processes through standardized systems, automation, and best practices.

Strong Strategy, Greater Impact

Shaping business and operational strategies by taking part in managing risks & opportunities to optimize resources for greater efficiency and impact.

People-Powered Service Excellence

Building a center of excellence with deep expertise across finance, HR, procurement, and customer operations to strengthen organizational capabilities through data-driven insights.

Trusted Partner for Future Growth

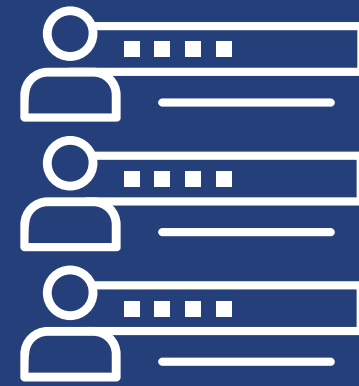
Providing scalable shared services that drive regional growth and future market expansion. We continuously explore opportunities to broaden our service portfolio and deliver innovative solutions that support evolving business needs and sustain the Group's long-term growth.

➤ Scope of Services



Finance

Manages the Group's financial operations, including transaction processing, reporting and compliance—ensuring accuracy, transparency and efficiency.



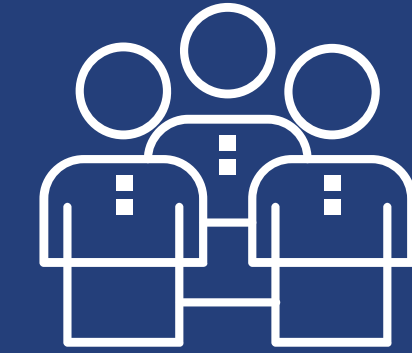
Human Resources

Oversees key HR functions such as recruitment, onboarding, personnel management, and policy implementation to support a high-performing workforce.



Procurement

Leads the end-to-end procurement process for goods and services, driving efficiency, transparency and cost-effectiveness across the Group.



Customer Operations

Handles customer-related processes to ensure seamless service delivery, operational excellence and customer satisfaction.

▶ Driving Efficiency, Enabling Growth, Supporting the Future

CASS will continue to evolve as a trusted shared service partner — strengthening operations, supporting regional expansion, and enabling Chandra Asri Group's long-term strategic growth.

Together, we create value, efficiency, and excellence across every function we serve.



**Chandra Asri
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PT Chandra Asri Sentral Solusi

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